Dear valued customers, partners and suppliers,

The ongoing coronavirus outbreak is bringing about many exceptional challenges.
At Manuchar, we have been preparing to face those challenges with an unrelentless focus on our most important priority, the well-being of our employees, clients, and partners.

In view of the safety of our staff, we are strictly following the guidelines of the World Health Organization (WHO) and the relevant restrictions imposed by national and local governments. These include reducing or avoiding physical contact, stimulating telework, reduced travel, quarantining colleagues returning from risk areas and implementing special hygiene measures.

To help you to mitigate the economic impact, our team is also fully dedicated and has taken all possible measures to secure business continuity in our operations and supply chains. We understand the importance of our ambition for you in these challenging weeks: "We keep your factory running. Anytime, anywhere".

We have been monitoring and anticipating the potential impact of the coronavirus disease (COVID-19) on our supply chains for weeks. In our warehouses, maximum stocks of many chemical commodities have been secured. With our global presence, we were able to shift our stocks from one country to another, where required.

In our international trading hubs (Belgium, Hong Kong and Dubai), we have solid and tested procedures in place to ensure business continuity, despite measures that have been taken and may still be taken by local governments.

The situation is of course highly dependent on measures introduced by governments around the world and their related impacts on production and elements in the supply chain. These days, even the best preparation is no guarantee but we will keep each of you informed individually.

Please be assured that we stand alongside you in these turbulent times, and that we will continue to support your business activities to the very best of our abilities.

With kind regards,

Philippe Huybrechs, CEO   Bart Troubleyn, COO